



IOSCO ANNUAL MEETING 2020 POSTPONEMENT FAQs

1. Why was the event postponed?

The 45th IOSCO Annual Meeting (AM) had been postponed due to public health concerns linked to the COVID-19 pandemic.

2. What are the new dates for the postponed AM?

The new dates of the postponed AM are **16-18 November 2020** and will be preceded by the SCA Public Conference on 15 November 2020.

3. Where can I look for information on the 45th IOSCO Annual Meeting (AM)?

Members may follow the latest developments and look for updates about the event on the IOSCO and the 45th IOSCO AM websites:

- IOSCO: www.iosco.org
- 45th IOSCO Annual Meeting: <https://iosco2020dubai.ae/>

4. When will the event be finally confirmed?

The Secretariat and the host will continue to monitor the situation and make a final determination in mid-August whether the situation allows for holding a physical AM in Dubai in November 2020.

5. What happens to those who have already registered to attend the event in June 2020?

Registrations to attend the 45th IOSCO Annual Meeting in June 2020 have been frozen. Therefore, if you have:

- Already registered and paid the registration fee:
Your registration will remain confirmed for the new established dates. If you are unable to attend the event under the new confirmed dates in November, you may contact the registration team at iosco2020@dwtc.com. Cancellation of your registration and subsequent bookings along with full refund shall be processed in approximately 8-12 weeks from the start of June 2020.
- Already registered but have not yet paid registration fee:
Your registration information will be kept under a pending payment status. The SCA will inform you once registrations are open again and contact you to inform that you may process your payment to confirm your attendance. Please inform the registration team at iosco2020@dwtc.com if you are no longer able to attend the event under the new dates.
- Not registered yet:
Once the registration is ready to go live with the new dates of the event, IOSCO will announce them to the wider membership and the SCA will re-open registrations on the event website on 15 May 2020. You will be able to submit your registration and payment at that time.

6. Registration fees and Cancellation Policy for attending on the new dates in November 2020:

- Will there be an early bird fee?
Yes, the early bird fee is USD 2000 / AED 7350 and will be valid until 15 September 2020

- What will be the cancellation policy applied with regard to any registrations done for the new dates?
 - If a Delegate cancels within the new deadline, 16 October 2020, the registration fee will be refunded less administrative charges of USD 250 / AED 920. Cancellations will be notified in writing to the registration team at iosco2020@dwtc.com. Once the cancellation is processed, the delegate's personal data will be erased.
 - If a Delegate cancels after the new deadline, 16 October 2020, no refund will be provided and the delegate's personal data will be erased.
 - A participant who is unable to attend, may elect a new delegate from their organisation holding the same IOSCO permissions to attend on their behalf. Requests for registration substitutions should also be notified in writing to the registration team at iosco2020@dwtc.com. Upon confirmation of transfer, the elected delegate will provide a recent digital passport photograph in JPEG format.

7. What happens to the Visa Support and Invitation letters you received to attend the event in June 2020?

Letters received for the June event will no longer be valid. The SCA will re-issue necessary letters for members to re-apply for their visas. Please contact the registration team at iosco2020@dwtc.com if you are already registered and need new letters for your visa application.

8. What happens if I had already been granted a Visa for the event in June 2020?

Please check with the UAE Embassy in your country of residence whether the granted visa can be changed given the postponement of the event. The SCA will do its best to help in this regard.

9. What happens to the hotel reservation you have booked and paid for?

Individuals who have made hotel reservations will not have to pay any penalties or fees associated with their reservations. Due to the changes in dates there might be a possible increase in rates for accommodation which will need to be borne by the registrant should they wish to proceed with the new dates and booking. Our registration team will reach out to you to confirm your new dates of stay once the registration system has gone live. The new rates will be published at the AM 2020 website.

Should you have any further queries on accommodation, please reach out to the registration team at iosco2020@dwtc.com

10. Travel losses due to the postponement of the event:

Neither IOSCO nor the SCA will be responsible for any loss, damage, injury, claims costs or expenses of any kind whatsoever if the event is cancelled, postponed or altered due to Force Majeure.

IOSCO advises that those who have already booked and paid for flights and transfers should either cancel them or amend them accordingly once the new event dates are announced.

11. What happens if the event cannot take place in November 2020?

In the unfortunate event that IOSCO and the SCA determine that a physical Annual Meeting is not feasible due to the continued effects and restrictions caused by COVID-19 in November 2020, IOSCO will arrange for meetings to be replaced by telephone calls to the largest extent practical.

Under such circumstances, if a delegate had already registered and paid to attend, the registration team will process all cancellations and provide full refunds to participants. Should this situation arise, the registration team will contact you in due time to process your cancellation accordingly. Please

note that, under the international data protection acts (e.g. European General Data Protection Regulation), all personal data will be erased once cancellations are processed.

12. Other queries and/or comments:

Should you have any queries and/or comments which are not covered in these FAQs, please feel free to contact the IOSCO General Secretariat, the SCA or the Conference Manager via the following contact details:

For information on IOSCO Membership and IOSCO Meetings, please contact:

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For information on registration and other services, please contact:

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